

mission

to provide needed
and valued services
that promote our
sense of community



REPORT OF ACCOMPLISHMENTS

vision

to set the standard
of excellence for a
progressive small
city



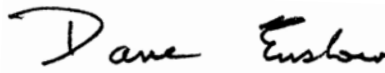
2010

From the Mayor

When I was a kid, I wanted to be a baseball player. As it turned out, I'm not that good at baseball. I could have spent time bemoaning the fact that I never fulfilled my dreams of winning the World Series. Instead, I shifted my focus to things for which I actually had talent.

I think a lot of cities and communities spend time bemoaning that they're not like other cities. Maybe they want to be bigger or newer or older. We're lucky here in Sumner because we're pretty good at being who we are, a great small community. So many people I meet from other cities think we're waiting to "grow up." The joke is on them: we're happy being the size we are. Even the Comprehensive Plan Amendment passed in 2010 calls for a smaller urban growth area for Sumner than we had before.


Bigger is not better. The following pages show you all the wonderful things we can do *because* we're small and proud of it.


Mayor Dave Enslow

From the Administrator

The past year has been about being frugal. Actually, the past few years have been about being frugal, but it was in the last year that someone asked me, "What did you guys do to cut costs." It was a good question. When 100 people are cutting costs here and there, I actually couldn't answer right away. So, we made a list. It became three pages long and totalled more than \$3 million for 2009 and 2010. That's a lot of money.

Your employees did everything from build their own sandbag machine out of spare parts to redesign the newsletter to reduce costs. The easiest way to reduce money would have been to do less, but that wasn't an option. The following pages give you just a glimpse of how 2010 was about doing more with less rather than just simply cutting. It's quite an effort, and I hope you'll join me in thanking our employees for a year well done.


Diane Supler
City Administrator

officials

Dave Enslow, Mayor

CITY COUNCIL

Steve Allsop

Curt Brown

Leroy Goff

Ed Hannus

Cindi Hochstatter

Randy Hynek

Matthew Richardson

senior staff

Diane Supler, City Administrator

Terri Berry, City Clerk

John Galle, Police Chief

Timothy A. Jenkins, Presiding Judge

Carmen Palmer,
Communications Director

Cathy Pashon, Court Administrator

Bill Pugh, Public Works Director

Paul Rogerson,
Community Development Director

Brett Vinson, City Attorney

Beth Anne Wroe,
Finance Operations Director

Steve Zamberlin,
Human Resources Manager

Administration

Media coverage for Sumner in *The Seattle Times*, *South Sound Magazine* and *Good Day Sacramento*. Coverage in *The News Tribune* of Sumner as the Rhubarb Pie Capital hit the AP wire with coverage in Tri-Cities, Vancouver/Portland, Spokane, Bellingham, and India.

Formed the Lodging Tax Advisory Committee and completed the first round of grant awards to increase tourism.

Designed first-ever City flag that debuted at Association of Washington Cities conference.

Supported county-wide flood district.

Welcomed new employers to Sumner, including SEFNCO and Service Paper Company.

Assisted in design and creation of Sumner Visitor Center with Puyallup-Sumner Chamber of Commerce and The Old Cannery.

Participated in Chamber's State of the Cities address.

Helped organize first Shred & Clean event with Daffodil Valley Kiwanis.

Human Resources

Negotiated three union contracts.

Continued and finalized study of 911 Communications service.

Revised Civil Service rules.

Information Technology

Strengthened security with enhanced new password policy.

Made significant improvements to the HVAC system to protect City's computer servers.

Upgraded software for phone system, court/council recording and permit tracking.

Installed LiveScan fingerprint scanner.

values

We serve with respect and integrity.

We are responsive and accountable.

We are collaborative and professional.

We are innovative and visionary.

by the numbers

10,395 email newsletters sent with a 38% open rate, nearly double the industry standard

From e-newsletters, readers clicked 658 times to view more information online

129,716 visits from 77,295 visitors who looked at 717,781 pages on the City website.

Archived City Council meetings selected 14,988 times online

Community Development

Completed major comprehensive plan amendments, which involved holding many public meetings and an extensive environmental impact process.

Sumner Arts Commission held another successful season of Music Off Main plus Write in the Valley, Chapter 2, the second annual author's event.

Began significant updates to the Shorelines Master program.

Continued to issue construction-related permits quickly.

Helped recruit and finalize the relocation of businesses to Sumner.

Completed the Draft Environmental Impact Statement for proposed Northstar Chemical Facility and solicited comments.

Worked with neighbors and businesses to update code for industrial zones.

Finance

Coordinated spring and fall clean-up events with DM Disposal.

Coordinated the collection of money for Community Garden. Also fulfilled reporting requirements for grants the Garden received.

Received a clean audit for 2009 from the Washington State Auditor.

Conducted a Rate Revenue Study for water, sewer and storm drainage utilities.

Negotiated a new contract with DM Disposal.

Completed the 2011-2012 biennial budget in a new design format.

Began accepting credit card payments at City Hall for utility accounts.

City Attorney

Worked through public records request issues and held training for all employees involved in records requests.

Participated in Walk a Mile in Her Shoes with great awareness raised in Sumner toward domestic violence.

Testified in Olympia for keeping appointed judges.

Negotiated agreements for Stewart Road and other projects.

Settled a Land Use Petition Act appeal.

Won Pierce County T-6 compliance appeal.

Standardized city contracts.

What do we live
for, if it is not to
make life less difficult
for each other?

George Eliot

Municipal Court

Began Electric Home Monitoring as an additional option/alternative to jail on selective case types.

Defendants sentenced to 1008 days of Electric Home Monitoring in 2010. With jail time at \$65 a day, this saved taxpayers \$65,520 in jail costs.

The Electric Home Monitoring contractor obtained payment from those sentenced to use the system, reducing the cost to the City from over \$13,000 to just over \$4,000.

Processed 3065 filings, which is a 6.42% increase from 2009.

Conducted 1120 infraction hearings with 665 mitigations and 445 contested infractions.

Conducted 2373 criminal hearings including 656 arraignments.

Parks & Facilities

Found a way to bring back hanging baskets in the downtown without the additional staffing previously required.

Assisted Sumner Rotary with planning first Freedom Festival at Daffodil Sports Complex.

Trimmed the Main Street trees at the request of Sumner Downtown Association.

Held annual Memorial Day service at Sumner Cemetery.

Coordinated optional power washing and holiday wreaths at Cemetery.

Supported the community and businesses by keeping up the grounds and maintenance of sports complex, five parks, City Hall, Senior Center, Cemetery, City Shops, and more.

Hung holiday decorations in the downtown core.

Launched improved and expanded webpages for City Cemetery.

Pressure washed and repainted all buildings at the Daffodil Sports Complex.

Worked with employees to lower public utility costs at City Hall by 10%.

Replaced plaques stolen from Ryan House and Stuck River Bridge with non-metal material to help deter further vandalism.

And in the end, it's
not the years in
your life that count.
It's the life in your
years.

Abraham Lincoln

group effort

The classic *Little Women*, starts with the line, "Christmas won't be Christmas without any presents." The Sumner employees and community rallied to make sure that didn't happen for over 500 families. Toys for Tots had involvement from Sumner employees plus The Old Cannery provided a truck, Dillanos offered support, the Family Center coordinated with families in need, and other local businesses, scout troops and individuals donated toys and time to wrap. Perhaps the real gift wasn't really the toy.

Law Enforcement

Participated in auto theft prevention program, offering Clubs to owners of most at-risk cars.

Relaunched a new Metro Animal Services website.

Worked with Sumner School District to encourage kids to walk to school as part of the Safe Routes to School grant as well as stay away from drugs through the DARE and GREAT programs.

Utilized over \$517,000 in grants to maintain full staffing, and purchase equipment over 2009 and 2010

Installed E-ticket, Sector and Net Motion in patrol vehicles

Conducted a citizen academy with grant funding; record-breaking attendance introduced 28 citizens to police work.

Secured participation in Electronic Home Monitoring to help reduce incarceration costs.

Renewed agreements with contract cities for animal control services and added two more service areas in King County.

Continued to survey those who have had contact with police, 93% of whom rated service as above average or excellent.

Coordinated with volunteers who donated over 4,500 hours, valued at over \$90,000.

Installed a prescription drug take-back bin to offer a safe alternative for disposing of unused medicine.

Participated in regional DUI emphasis patrols and instructed at Party Intervention Patrol training sessions.

Installed Crime Reports so citizens can review police activity via the Web and ask for statistics to be sent to their email address.

Encouraged citizens to sign up for the Pierce County ALERT! system that uses cell phones, emails and text messages to send emergency announcements.

Officers attended training for issues such as legal updates, stormwater pollution, LiveScan fingerprinting, gang sociology, less lethal weapons, street survival class, auto theft investigations, use of ballistic shields.

Completed its bi-annual policy update to stay current with changes in case law.

Animal control began asking for financial donations, increasing monetary gifts to support the program and shelter by 27%.

Prepared for transition of Communications Center to Puyallup for dispatch service beginning in 2011.

by the numbers

20,292 calls received through 911 and business line

93% of calls answered within 10 seconds or less

22,367 events, up 16% from 2009

2,719 case reports, up 3%

1,590 cases managed by evidence

4,109 traffic stops conducted

2,346 infractions, up 3%

786 arrests, up 9%

89 impaired drivers removed from roadways, up 14%

PLUS Metro Animal Services

Served 27,123 customers at the shelter, up 9%

Adopted 675 to their new Forever Families, up 6%

Reunited 331 pets with their current Forever Families.

Part of the community

In addition to their jobs, City employees serve as part of the community, supporting efforts and giving back to the community through:

Relay for Life	Sumner Arts Festival
Toys for Tots	Walk a Mile in Her Shoes
Come Walk With Me	United Way
Sumner Downtown Association	Chief for a Day
Sumner Bonney Lake Education Foundation	Special Olympics
Exodus Housing	Sumner Family Center
Sumner Food Bank	St. Jude Children's Hospital
Sumner Rotary Club	Local Domestic Violence Service Agencies
Dodgeball for Haitian Relief	Tacoma Regional Convention & Visitors Bureau
Daffodil Festival	Economic Development Board of Pierce Co.
Sumner Pierce County Library	
Puyallup/Sumner Chamber of Commerce	

Plus, as part of their job, many city employees make the following events possible including providing safety through police protection; blocking roads through public works, and helping plan events through community development and administration.

Daffodil Parade	Street of Treats (Halloween)
Santa Parade	Hometown Holiday Celebration
St. Patrick's Day Parade	Boy Scout Troop tours
May Day Kids Parade	Sumner High School Prom
Homecoming Parade	Sumner High School Homecoming Dance
Music Off Main	Sumner High School Graduation
Sumner Arts Festival	Special Olympics Torchlight Parade
Bridge Lighting	Bicycle Rodeo
Classy Chassis Car Show	National Night Out Block Parties
Sweetheart Wine Walk	STOMP meetings
Mystery Wine Walk	DARE / GREAT
Autumn Evening	Teen Late Night
Come Walk With Me	

I know all those people. I have friendly, social, and criminal relations with the whole lot of them.

Mark Twain

Public Works

WATER

Successfully provided water to customers.

Successfully completed a tri-annual testing of water quality for the water system.

Completed the Comprehensive Water System Plan.

Completed the North Sumner Sewer and Water project extending water service to north of the White River in the Stewart Road area.

Installed new water lines in Stewart Road.

Applied for a permit and drill a new central well.

Participated in McLendon's event to encourage water conservation.

Completed chlorine contingency plan and installed automatic emergency shut-offs to meet requirements of Emergency Planning and Community Right-to-Know Act.

SEWER

Met all Federal permit requirements for the Wastewater Treatment Facility and received Dept. of Ecology's Outstanding Performance Award for 2009.

Completed the North Sumner Sewer and Water project extending sewer to North of the White River in the Stewart Road area.

Conducted a capacity study of the Wastewater Treatment Facility to determine what improvements are required to meet future growth demand.

Completed upgrades to Tacoma Avenue Sewer Pump Station and the Seibenthaler Sewer Pump Station.

Installed sewer lines in the Stewart Road area.

Began construction of the North End sewer pump station.

Completed an assessment of the sources of copper in the wastewater system and a study of how to remove it.

Made substantial progress on a Federally mandated study of the Wastewater Treatment Facility's mixing zones which could result in saving money while still meeting permit requirements.

Evaluated the infiltration and inflow impacting the sewer system, which will help identify needed transmission system improvements.

Continued to offer local gardeners Bonney Good Sumner Grow, a class "A" quality free biosolid that resulted in 100 percent reuse of the generated biosolids.

Operated a series of processes from biological to mechanical, electrical, SCADA, computer, instrumentation, and electronics utilizing a team of highly skilled operators.

Operated a Certified Sumner laboratory accredited to Washington State Accredited Laboratory Standards.

by the numbers

97 after-hours call-outs, ranging from broken water lines, icy streets, plugged sewers, and mudslides

32 water service replacements and repairs

284 new meters replaced--some frozen, some worn

863 meter service requests

2,135 feet of trail installed

1,520 feet of water main & 2,110 of sewer force main for north Sumner

14 tons of pothole patch material, one shovel at a time

130 tons of asphalt debris from pothole patches

332 tons of asphalt for road restoration by city crew

514 tons of gravel for utility repair, ditch backfill and repairs to road shoulders

436 requests for services including potholes, water leaks, plugged sewers, signs down, glass in roadway, and possums (those who are not playing)

12 side sewer repairs and new clean-outs

226 tons of street sweepings kept out of the storm system

Approximately 1,000 requests for utility locates

STORM

Participated in the Puget Sound Partnership for combined stormwater education campaign, Puget Sound Starts Here.

Provided treatment and extended a pipe to the river at the Mountain Circle Outfall to better protect against flooding.

Participated in the Puyallup River Executive Task Force, a county-wide effort for long-term solutions to flooding of the Puyallup River and tributaries.

Performed inspections on all stormwater outfalls to identify any pollutant discharges for the City's NPDES Stormwater permit.

Participated in Pierce County's Flood Plan Advisory Committee.

Constructed a regional detention and treatment facility for the 136th Ave. E. project.

Met requirements, submitted annual assessment for NPDES Phase II permit.

Regularly cleaned and maintained catch basins, treatment detention ponds, and Salmon Creek.

Swept miles of streets every week.

STREETS

Received \$130,000 to complete design for resurfacing East Valley Highway.

Patched and re-built 160th Ave. E., Elm, and Rainier for improved stormwater conveyance and rideability.

Finished Stewart Road project, widening and improving Sumner's section of the road.

Began a program of replacing painted street markings (crosswalks and arrows) with thermal plastic for longer life.

Completed more streets under the chip seal program, including crack sealing and preparing roads.

Rated the condition of City streets for Pavement Management program.

Updated Six Year Transportation Improvement Program.

Conducted annual repainting of street markings.

Inspected and maintained signs and signals on a regular basis.

TRAILS, SIDEWALKS & MISC.

Completed process for State Recreation and Conservation Office funding for sections of trail and succeeded in ranking high on the funding list.

Worked with Army Corps to improve levee on 16th Street to help prevent flooding.

Coordinated a clean-up of Puyallup River with Trout Unlimited and the Puyallup Watershed Council.

The nice part of living in a small town is that when I don't know what I'm doing, someone else does.

Source Unknown

a good cause

City employees are very involved in fundraisers both in Sumner and the region. Together, we raised thousands of dollars for the American Cancer Society through Relay for Life and for United Way. In a unique fundraiser, Chief John Galle and City Attorney Brett Vinson participated in Walk a Mile in Her Shoes to raise money for the Pierce County Sexual Assault Center. They gamely went shopping for heels and wore them down one side of Pacific Avenue and up the other. They did raise money and awareness at only the cost of their dignity, and a few blisters.

They said it...

“But a rhubarb renaissance is sprouting, as sharp flavors become more acceptable to American palates, and as home cooks develop more tolerance for an ingredient that demands a touch of heat-and-sugar cossetting. In the process, little Sumner, population 9,085, is dusting off its old mantle as rhubarb royalty.”

–*The Seattle Times*, Rebekah Denn, June 5, 2010

“The [rhubarb pie] campaign does reflect the unique qualities of city and its heritage.”

–*Business Examiner*, Breanne Coats, July 15, 2010

“Travel just 20 minutes outside of Tacoma to a charming place where the rhubarb pie is handmade, where you can buy an antique dresser that looks just like the one your grandmother had and where your biggest concern is making tea time at 3pm.”

–*South Sound Magazine*, Lauren Foster, December 2010

“WATER enough for the next 50 years. Those are unimaginable words in parts of the country, and even in the rainy Northwest they are cause for celebration. Now the cities of Auburn, Bonney Lake, Buckley and Sumner can anticipate adequate water supplies out to 2060.”

–*The Seattle Times*, editorial, February 8, 2010

“They wear the nickname ‘Mayberry’ with pride out east in Sumner.”

–*The News Tribune*, The Nose, April 23, 2010

“Sumner officials are happy that their north end industrial district is home not just to big warehouses, but also an REI distribution center and two coffee roasting companies that provide well-paying jobs.”

–*The News Tribune*, Melissa Santos, April 26, 2010

“Despite its place minutes from Tacoma, downtown Sumner still seems like a small town. Heck, even Puyallup feels like a major metropolitan center compared with this little slice of Americana.”

–*The News Tribune*, Sue Kidd & Craig Sailor, October 15, 2010

transitions

Retired: Fred Japhet, Parks

As part of the transition of 911 dispatch services to Puyallup, the following dispatchers are no longer employees of Sumner. Thank you all for your dedicated service in the most stressful of positions:

Danielle Dechant

Naomi Fanshier

Randi Plotke

Pamela Mandery

Barbara Schmelzer

Bambi Thawsh

contact us

253-863-8300

www.ci.sumner.wa.us