

accomplish

to succeed in doing;
bring to pass

Mission

to provide needed
and valued services
that promote our
sense of community

Vision

to set the standard
of excellence for a
progressive small
city



2008 REPORT OF ACCOMPLISHMENTS

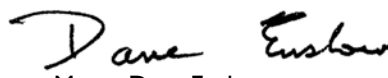


Mayor's Message

2008 was a tough year, but your City got through without using any of its reserve funds. The great thing is that we saved money while still accomplishing a lot of work and providing the services you need and value. The list below barely scrapes the surface and gives you just the highlights of a year's worth of work.

This coming year will be another tough one. People just aren't buying cars or goods to bring in sales tax revenue. And, I agree with and admire the City Council's decision to not raise your property taxes even though we have one of the lowest rates in the state. Instead, we're going to continue to find efficiencies, and do more with less. But, that can only go so far. This year, you will see some things, such as hanging baskets, set aside for now. We love these programs, but we simply can't afford them. They are not cut forever; rather, we plan on tightening our belt to get through these tough times while getting ready to bring back these great programs when times get better--and they *will* get better.

Please review some of the highlights of 2008 below, and join me in working together to get through tough times so that we come out the other end efficient and effective.


Mayor Dave Enslow

City Administrator's Message

I doubt any citizen truly understands all that city employees do for them, whether that means protecting their safety by breaking up a fight at 2 am or maintaining their comfort and health by keeping the wastewater treatment plant running even when it requires using a rowboat in a flood. Or, don't forget about answering 911 every minute of every day or repainting the stripes around town for our safety when we walk or drive. I doubt that I realize all that we do! The impact is tremendous. I wish we could share even more, but space and time are a precious resource. We know that all too well as we continue to find efficiency in all that we do.


John Doan

Officials

Dave Enslow, Mayor

CITY COUNCIL

Steve Allsop

Curt Brown

Leroy Goff

Ed Hannus

Cindi Hochstatter

Randy Hynek

Matthew Richardson

'08 senior staff

John Doan, City Administrator

Diane Supler, Deputy City Administrator

Lee Anderson,
Parks and Facilities Manager

Terri Berry, City Clerk

John Galle, Police Chief

Carmen Palmer,
Communications Director

Cathy Pashon, Court Administrator

Paul Rogerson,
Community Development Director

Stephen Shelton/ Timothy A. Jenkins,
Presiding Judge

Bill Shoemaker/Bill Pugh,
Public Works Director

Brett Vinson, City Attorney

Beth Anne Wroe,
Finance Operations Director

Steve Zamberlin,
Human Resources Manager

Administration*

Managed election for fire annexation, which 90% of voters approved.

Created in-house and launched the “Come on in” branding campaign for the entire community’s economic development.

Continued to work in partnership with Pierce County, Sumner Downtown Association and Economic Development Board.

City administrator attended Executive Education program at Harvard’s Kennedy School of Government.

City Clerk began sending Council packets out electronically to save on paper and postage.

Incorporated and launched new FilePro system for building and archiving Council agendas and minutes.

Worked with Pierce Transit and Pierce County to bring transit service to industrial area; new service will start Feb. 09.

Reformatted City newsletter to save \$1100 per issue.

Recruited and hired a public works director, municipal judge, deputy police chief and seven other positions.

Created and negotiated an employee retention plan for communications officers.

Worked with Administration, employees and labor unions to resolve 14 labor and employee relation issues.

Developed a city-wide team to establish procedures for recovering costs when private parties damage City property, over \$5,000 collected to date.

Rewrote the Accident Prevention and Safety Manual and coordinated the election and appointment of the new Safety Committee.

Drafted/ revised a number of new policies and procedures including the Code of Ethics and Conflict of Interest, Tuition Reimbursement, Vehicle Use, Hiring of Temporary Employees and Interns.

Coordinated Brown Bag lunches, a blood drive with Cascade Regional Blood Center and Biggest Loser weight reduction contests for a healthier workplace in effort to reduce absenteeism for medical issues.

With East Pierce Fire & Rescue, led the Emergency Management Committee and sponsored building evacuation drills, Sound Shake ‘08 drill and railroad drill.

Streamlined fuel accounts.

* Includes city administrators, city clerk, communications director, human resources, information technology and fleet.

Values

We serve with respect and integrity.

We are responsive and accountable.

We are collaborative and professional.

We are innovative and visionary.

responsive

readily reacting

to suggestions,

influences, appeals

or efforts.

Administration cont.

Completed retro-fitting the rest of the diesel equipment licensed for street use as part of the grant from the Department of Ecology.

Researched and purchased the first hybrid piece of equipment.

Implemented email archiving system that streamlines responses to public records requests

Implemented a virtual server and additional virtual machines that reduce the need to purchase physical servers for financial and energy savings.

Implemented File/Print servers at Treatment Facility and Shops for less network traffic over slow WAN links to City Hall.

Rolled out centralized backup system that results in consistent back-ups of data and better ability to restore files.

Modified phone system warranty to save over \$6,000 dollars per year.

Extended warranties on laptops to reduce replacement costs.

Replaced main computer room UPS chassis for greater stability to the City's computer system.

Community Development

Received recognition from Governor Gregoire as a Smart City with the Smart Partnership Award.

Built a sense of community by conducting public workshops regarding new design guidelines, participating in youth forums at schools, supporting Sumner Downtown Association's many activities.

Responded to citizen concerns by bringing forward to the City Council a new noise ordinance that establishes measurable decibel standards to aid the City in dealing with noise problems.

Brought forward a new historic preservation program that establishes a local historic register and a new Sumner Historic Preservation Commission. This will allow local property owners to become eligible for a number of tax incentives and grant funds that help reduce the cost or restoring and maintaining the community's most treasured buildings.

Established new Restricted Parking Zones near the train station in response to citizen concerns about commuter parking.

Obtained a Federal grant to assist several home owners in Rainier Manor with money available in early 2009.

Reworked the permit process to focus more on customer service.

collaborate

to work together,
especially in an
intellectual effort,
to achieve a goal.

by the numbers

The permit center remained busy in 2008 despite the national economy:

There were 215 building permits through Nov. 2008. (That's 4% up from the full year of 2007.)

There were 99 fire permits (up 3% from 2007).

There were 315 planning permits (up 10.5% from 2007)!

Because of the loss of a planner position, in 2008, 140 permits were processed per planner FTE. By comparison, in 2007 88 permits were processed per planner FTE.

Community Development cont.

Completed a major improvement of City's Design Guidelines to clarify the design review process that assures development is compatible with the Comprehensive Plan.

Obtained grant funding for a specialized study of the industrial area to explore the possibility of designating it a "Manufacturing / Industrial Center" to increase the area's competitiveness under regional transportation grant programs.

Coordinated community volunteers through the Arts Commission, Planning Commission, Design Commission, and Senior Center Board to assist in such efforts as Music Off Main and Pierce County Reads.

Improved Senior Center offerings to include a computer center and computer classes in response to results of user survey.

Processed permit volumes within five-year norms despite national economic downturn; building permits were higher than in 2006.

Permit processing time remained at approximately 6 to 8 weeks despite loss of experienced personnel at the Assistant Planner position.

Sumner Senior Center hosted the Senior Farmers Market Nutrition Program Voucher Distribution for Sumner's low income senior citizens.

Finance

Implemented the first biennial budget for 2009-2010 for the City. A biennial budget provides increased efficiency, saves City time and serves as a road-map for operations over the next two years.

Developed Financial and Budget Policies that serve as the foundation for the City's financial operations.

Pursued delinquent utility accounts and dramatically reduced the number of outstanding accounts.

Implemented an on-line system for business licenses that increased compliance with City codes by 60%.

Refinanced general obligation debt and revenue back debt that resulted in \$450,000 in saving over the remaining life of the bonds.

Received bond upgrades from Standard and Poors for both issues for increased financial position of the City.

Implemented the Total Cost of Compensation program for the non-represented employees.

integrity

steadfast adherence

to a strict ethical

code

getting an A+

Standard and Poors upgraded Sumner' bond rating from A to A+, based on many factors, including the soundness of the City's management practices. It's hard for a small city to get an A+, and not only is it an honor, but it saves the City money when it refinances.

Law Enforcement

Reorganized the department with emphasis on patrol and hired a deputy chief as part of reorganization.

Participated as a pilot site for a national emphasis on Enhancing Law Enforcement Response to Victims. As part of this effort, Sumner PD established partnerships with other agencies and organizations to better provide resources and assistance to all victims of crime.

Hosted Sumner Citizens Academy to give citizens a first-hand view of the internal workings of the police department.

Continued to survey citizens who needed police assistance with 90% of those responding rating service above average or excellent.

Acquired optical surveying equipment commonly known as Total Station to assist police in investigation and reconstruction of crime scenes and major traffic accidents.

Continued efforts to reestablish the SK8 Park as a safe place by installation of an internet-based camera acquired through grant funding.

Volunteers served 3903 hours supporting enforcement efforts.

Continued to provide drug resistance education to our schools. Continued coordination with school security and administration to provide safe environment for our children.

Participated in regional traffic efforts to reduce speed, remove impaired drivers, and enforce commercial vehicle laws.

Continued participation on regional teams for SWAT and major crimes.

Obtained computer mapping equipment to diagram traffic accidents and major crime scenes to aid in prosecution.

Joined with 17 other local agencies in North Pierce and South King Counties in a regional effort to investigate and prosecute auto theft.

Updated ordinances and signage to better enforce truck routes.

Reorganized Animal Control to increase effectiveness and provide efficiencies of service.

respect

to feel or show

deferential re-

gard for; esteem

by the numbers

Responded to 4690 calls

Arrested 681 suspects

Removed 75 impaired drivers from our roadways

Answered 13,452 emergency 911 calls

Conducted 4160 traffic stops including emphases on speed and violation of truck routes

Seized \$8,450 in funds from criminal activity

Processed evidence for 1416 criminal cases

Average call response time from dispatch to arrival on scene for all calls: 4 min 45 seconds

PLUS animal control

Served 29,283 customers

Reunited 322 lost pets with owners

Adopted 715 pets to new homes

City Attorney

U.S. Federal Court of Appeals sustained the City's ordinances and application in a case that argued stormwater connection charges for 13 years.

Served as Pierce County Special Prosecutor for motion filed asking Pierce County Court of Appeals to reconsider cemetery vandals ruling.

Drafted an ordinance that would allow for more efficient code enforcement.

Acquired land for Stewart Road project.

Municipal Court

Mayor Enslow appointed Tim Jenkins as Sumner's new judge.

Improved caseload management in order to reduce staff work and eliminate one part time position.

Began printing forms on the Judicial Information System printer with paper and printer ribbons supplied from the Administrative Office of the Courts, reducing the City's supply budget expenditures

Imposed a parking delinquent fee \$25 per citation.

Reduced postage costs by sending out only delinquent notices rather than both compliant and delinquent notices.

Initiated Saturday Passport processing.

With the smaller courts in Pierce County, received a \$12,000 grant from the State of Washington to assist with mandated interpreter services.



a part of the community

In addition to official aspects of jobs, the City employees serve as part of the community, supporting efforts such as:

Relay for Life
Toys for Tots
Come Walk with Me
Sumner Downtown Association
Sumner Bonney Lake Education Foundation
Exodus Housing
Sumner Food Bank
Lions 4 Kids
Sumner Rotary Club
Bead for Life
Daffodil Festival

Sumner Pierce County Library
Puyallup/Sumner
Chamber of Commerce
Sumner Arts Festival
Tim Hyland Bench
United Way
Special Olympics
Support for communications officers
affected by hurricanes in Texas
Sumner Family Center
St. Jude Children's Hospital
Local Domestic Violence Service Agencies

vision

unusual

competence in

discernment or

perception;

intelligent foresight

by the numbers

There were 3088 court filings, up 10% from 2007.

The court's revenue increased by 13.5% over 2007.

Court processed 745 passport applications.

Parks & Facilities

Simulated emergency building evacuation to ensure staff and visitor safety.

Reopened the Sk8 Park by working with skaters and stakeholders to improve conditions and reduce calls for service.

Worked with adjacent Valley Avenue property owners to maintain the planter strips.

Installed a new picnic table and 3 benches at Rainier View Park.

With the Forestry Commission planted over 50 new trees.

Continued the annual hanging basket program.

Coordinated the planting of nut trees along the 24th Street Trail.

Sumner Meadows partnered with Arts Commission for a family movie night with pre-entertainment activities at the golf course.

Dredged silt from golf course's irrigation lakes.

Installed new irrigation system at the cemetery, a savings of staff resources.

Supported the new Community Garden program with staff resources, equipment and machinery.

Public Works

WATER

Replaced and moved 65 water services and relocated four hydrants for sidewalk projects.

Replaced over 20 water leaks, mostly involving services, throughout the distribution system.

Replaced approximately 700 meters with new touch tone or radio transmission meters as part of a multi-year program to upgrade all water meters in the system.

SEWER

Began a comprehensive program to monitor grease traps and oil water separators to eliminate grease blockages.

Studied future sewer capacity needs for Sumner and Bonney Lake to begin planning and designing an expansion of the Sumner facility.

professional
having or showing
great skill; expert

fitting the bill

In 2008 Public Works Director Bill Shoemaker retired. The people who came to wish him well included business owners, homeowners, developers, past and present co-workers. Their presence from all areas of the private and public sectors spoke to the personal, positive working relationships Bill brought to the City of Sumner.

Public Works cont.

Wastewater Treatment Facility (WWTF) was 100% compliant with its National Pollution Discharge Elimination System discharge permit requirements.

Managed one of the most effective, efficient programs for the use of biosolids within the region. The class "A" exceptional quality product was mostly distributed free to the community, providing a beneficial reuse while reducing gas use for hauling the product.

WWTF developed a Plan of Study for the Effluent River Temperature, approved by the Department of Ecology and saving thousands of dollars. The equipment was installed, the project was completed using city staff, and these temperatures are now monitored continuously.

STORM

Submitted the first annual report under the National Pollution Discharge Elimination System permit, was approved by Ecology.

Set up monitoring program for the Low Impact Development on 153rd Ave.

STREETS

Chip sealed and fog coated eight blocks of City streets.

Inspected and maintained signs and signals on a regular basis.

Replaced over 80 sewer, storm, and water castings on 142nd, Tacoma, and Fryar.

Installed, replaced or repaired 250 street signs.

Placed 17 tons (34,000 lbs.) of pot hole mix....one shovelful at a time.

ARTERIAL STREETS

Completed construction of Valley Avenue between Washington Street and Elm Street on time and within budget.

Made considerable progress in acquiring right-of-way for the Stewart Road project.

Substantially completed design for the Traffic Avenue/Main Street project

MISC.

Responded to over 400 requests for services and 750 requests for utility locates.

Submitted three sections of Sumner trail system into the grant process of the Washington State Recreation and Conservation Office.

Received an 87.5% grant from FEMA to add earthquake strapping to a water tank.

innovate

to begin or introduce (something new) for or as if for the first time

eat hearty!

The treatment-detention facilities routinely need to be cleared of brush and overgrowth. This year, the City partnered with the Future Farmers of America (FFA) to use goats to manage the vegetation naturally, efficiently, and at no cost to the City.

They said it...

"Sumner so completely embodies the nostalgic ideals of small-town America, it's hard to stay long without welling up."

—*The Seattle Times*, November 2008

"...the best definition of a 'small town' that the Northwest has to offer."

—*South Sound Magazine*, Spring 2008

"Even when there isn't a parade, Sumner's vibrant downtown bustles with car shows, arts and craft sales, concerts, wine walks, shoppers and a heart-tugging sense of community connection."

—*The Seattle Times*, November 2008

"...this tidy little town is sometimes likened to a modern-day Mayberry."

--*Seattle Post-Intelligencer*, April 2008

in memory

and always part of
the City of Sumner



Dan Packer



Tim Hyland

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