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Media Contact:
Carmen Palmer
253-299-5503
carmenp@ci.sumner.wa.us

FACT SHEET

Communications Center Study

Why do a study

The City of Sumner is looking at hiring ADCOMM Engineering Company and Karen Reed Consulting to study its communications center and how it is working for the police officers, for the dispatchers and for the public. The study will review the various facets of the current communications center and how each facet impacts each audience.

Good information for the future

The study will look at the following:

- future mandates that are coming, specifically in regard to technology
- life expectancy of the center's current equipment
- cost of both future mandates and expected replacement equipment

Options for the future

The results of the study will show what options the center has for its future, which could include:

- continue as it is
- look for partner to be housed here
- look for partner to house in another jurisdiction

History of Sumner's studies

In fulfilling the mission to provide needed and valued services, the City of Sumner often uses studies to check in on certain services and compare what Sumner is providing against national standards, trend changes and new technology.

In recent years, similar studies were conducted of the City's municipal court and the City's fire services, each with a very different result. For the court, the study confirmed that staying as a stand-alone court of limited jurisdiction was in Sumner's best interest. In the case of fire service, the study showed that so much had changed in training and equipment requirements that a partnership with a bigger jurisdiction would be the best option.

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